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Let the MirixaProSM Platform Do the Work for You

Did you know? The MirixaPro platform will identify and resolve alerts based on information that you document while completing a case. For example, if there is a Safety Alert for duplicate therapy, but the patient has already discontinued one of the medications, mark the discontinued medication “No Longer Taking” in the Medications list. Then, that Safety Alert will resolve itself and you won’t have to complete related tasks.

For additional information about the MirixaPro platforms's dynamic advantage, click [HERE!](#)

Documenting Medication Therapy Problems (MTPs)

Did you know?

Through conversation with the patient or through assessment of a patient's conditions, you may identify additional medication-related problems beyond those already identified elsewhere in the case (e.g., Alerts tab). Document the problem, recommendation and outcome in the MTP section. This documentation will appear on the Physician Summary Letter (PSL) for prescriber communication.

Case Scenario

JK is a 70-year-old female with Diabetes, Osteoporosis, Glaucoma, and High Blood Pressure who comes to your pharmacy for a CMR. Her medication list includes: metformin 1000mg BID, lisinopril 40mg QD, alendronate 70mg QW, calcium-vitamin D 600mg-400U BID, pioglitazone 45mg QD, hydrochlorothiazide 12.5mg QD, amlodipine 5mg QD, vitamin B12 1000mcg QD, latanoprost 0.005% OU QHS, and dorzolamide-timolol 2-0.5% OU BID.

The patient's case has an omission alert for an antiplatelet, which, upon talking with her, you confirm as a true omission. JK reports that her blood pressure is typically around 125/70 mmHg with medicine, and her fasting glucose has consistently been between 100-115 over the past 6 months, with no episodes of hypoglycemia. She also reported a persistent cough. She denies seasonal allergies, is not producing phlegm, and is thinking of seeing an ENT doctor. JK is up to date with screenings and vaccines and adherent to her medications.

How would you document an MTP for the above case? [Click for the answer.](#)

Best Practice Tip:

Documenting Service Delivery with Patient's Caregiver

When a patient is not cognitively impaired, but the patient provides permission for their medication counseling service to be conducted with someone else (a caregiver, relative, neighbor, etc.), it is a good practice to document that **permission** in the contact log or notes section of the MirixaPro case. By documenting the receipt of permission from the patient, along with the name of the permitted caregiver (in the Representative / Caregiver section), you provide a more complete view of service delivery.

Representative / Caregiver

Full Name:

Home Phone: Ext.

Other Phone: Ext.

Relationship:

Address:

City:

State:

Zip:

Documentation of permission from patient can be done in either of these places within the case:

Contact Log collapse

Contact Type:

Outreach Attempt: Yes No

Notes:

7. Record any internal pharmacist notes: Collapse

Pharmacist notes:



Pictured left to right: Michael Lopez, George Almeida, Erin Nuckols, Jackie Dimetres, Camryn Shendow, Anna Owen, and Jeremy Lee

Meet the Mirixa Network and Support Team!

Forget your password? Need to add additional pharmacists to your pharmacy? Have a question about case extensions or need information about open and served case performance? If you've ever had to call Mirixa for any of those challenges, chances are that you've spoken with at least one of these friendly faces. This all-star Network team, whether on the Support Line or as a Key Account Manager, is always ready to assist with your Mirixa needs!

Thanks for Asking!

Answers to your questions about the MirixaProSM platform - process, programs, and more!



Karen Litsinger
SVP, Operations &
General Counsel

Q.

When I log in to MirixaPro, I have noticed a pop-up about Fraud, Waste, and Abuse training. I've never seen this pop-up before and I'm not sure what it is. Why am I getting this pop-up and what do I need to do to make it go away?

A.

Great question! CMS requires both Fraud, Waste, and Abuse (FWA) and General Compliance Training (GCT) to be completed annually by pharmacists who provide services to Medicare patients. To comply with this CMS requirement, Mirixa requires MirixaPro users to attest that they have taken FWA/GCT each year. If you are receiving this pop-up, then Mirixa is requesting a current FWA/GCT attestation from you. For more detailed information about the training and steps to complete it, [click here](#).

REMINDER: Everyone who has a MirixaPro log-in must complete an individual FWA/GCT attestation annually.

Mirixa Support:
(866) 218-6649

Monday - Friday 8:30am-5:30pm ET
or visit 'Contact Support' on the
MirixaPro platform.

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