

February 2018

In This Issue!

- New Year, New Worksheet
- Best Practice Tips: Care Gap Alerts
 1. Counting Claims: The Effect of Cash Prescriptions and Care Gap Alerts
 2. Omission and Adherence Care Gap Alerts
- Mirixa Network Team at NACDS Regional Chain Conference
- **NEW:** *Thanks for Asking!* Answers to your questions about MirixaProSM

New Year, New Worksheet

If you've completed a CMR case in 2018, you've probably noticed changes to sections of the Worksheet tab. Some of the recent enhancements include:

- Condition-based modules
- Pharmacist-identified Medication Therapy Problem (MTP)
- Immunizations
- **NEW!** Adult Immunization Schedule Updated

Click [HERE](#) for details on these enhancements and tips for taking advantage of these updates.

Best Practice Tips: Care Gap Alerts



To provide the most comprehensive MTM service, Mirixa has developed clinical rules to identify potential gaps in care for adherence and/or omissions. Check out the attached Best Practice tips to understand how Care Gap Alerts can help you provide a better service:

1. [Counting Claims: The Effect of Cash Prescriptions and Care Gap Alerts](#)
2. [Best Practices: Omission and Adherence Care Gap Alerts](#)

Mirixa's Network Team Hits the Road to Meet Partners at NACDS Regional Chain Conference

At the recent NACDS Regional Chain Conference in Ft. Lauderdale, Mirixa Network team members, George Almeida (right) and J.C. Louis Charles (middle), had the chance to meet with some of our great pharmacy network partners. Here, George and J.C. meet with Mr. William Ladwig, RPh, Senior Vice President, Professional Services for Lewis Drugs, Inc. in Sioux Falls, SD.

If you'd like to meet the Mirixa team in person, catch us at AMCP in April!



Thanks for Asking!

Answers to your questions about the MirixaProSM platform - process, programs, and more!



Kim Swiger, RPh
VP, Product Development

Q.

When attempting to offer a service to a patient in my pharmacy's MirixaPro Case List, I learn the patient is deceased. What do I do?

A.

If the patient is deceased when you attempt to serve the case, the case must be declined. Live (face to face, or telephonic) interaction with the patient, caregiver, or other authorized representative, is required for serving cases in all Mirixa programs. Therefore, you must close the case using the decline code of **'Patient deceased'** found within the Case Decline section on the Case Info tab.

Mirixa Support:
(866) 218-6649

Monday - Friday 8:30am-5:30pm ET
or visit 'Contact Support' on the
MirixaPro platform.

Mirixa.com [Payers](#) [Pharmacies](#) [About Mirixa](#) [Careers](#)

MIRIXA[®]
The Power of Pharmacy[®]

Corporate Headquarters
11600 Sunrise Valley Drive, Suite 100
Reston, VA 20191
Phone: (703) 683-1955
Fax: (703) 549-9165